

## COM 9 Interpersonal Communication

### Chapter 1 Study Guide

Use this study guide as a tool to organize your learning and prepare for quizzes and exams.

#### Chapter 1 Study Questions

**Note:** Some questions are very straightforward and simply require you to find and report information. Other questions require you to do some thinking and create an answer that is not found in the book (e.g., number 3, below). And still others ask you to offer examples from your experience. These questions will prepare you for possible essay prompts on the exam.

1. What is **communication competence**?
2. What is **self-monitoring**?
3. What is the definition of a principle? (Use the dictionary for this one) In Chapter 1 there are five Communication Principles presented. Based on the definition of **principle** you referenced from the dictionary, how might the **five Communication Principles** be helpful to us in our study of **interpersonal communication**?
4. This question references **key terms** which are listed at the end of the chapter and appear in bold print throughout the chapter. List the **7 key terms** found in the **linear model of communication**. (Your answer for this question can be in list form rather than a complete sentence.)
5. List the **5 key terms** found in the **transactional model**.
6. Compare and contrast the linear and the transactional model.
7. What are the **five features** that make communication more **interpersonal** than **impersonal**? (Your answer for this question can be in list form rather than a complete sentence.)
8. Review the **seven characteristics** of a **competent communicator**. Which of the characteristics is your strongest? Give an example from your own communication that illustrates this characteristic.

# Interpersonal Communication Penn Study Guide

**Peipei Pang**



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